



Milton Court Primary Academy Parents Questionnaire July 2016 'Our response'

In our recent questionnaire the following points were raised as 'Areas where I think there is room for improvement/where I have concerns';

- On some occasions communication with Parents can be last minute or potentially conflicting information is provided.
- Regular fundraising for different charities should be refocused on raising funds for the school.
- On some occasions the consequences for the behaviour of certain children does not appear to be consistent.
- Ks1 Sports day was cancelled twice due to weather and was held at another school due to a lack of appropriate space.

We are very happy to put forward some of the strategies that are in place to meet these challenges and suggest how we have been able to make even more improvements in the last few months.

- On some occasions communication with Parents can be last minute or potentially conflicting information is provided. We have recently launched our new Marvellous Me programme which supports positive messages about children's achievements and reminders about upcoming events to be communicated effectively directly to Parents, Carers and wider family members. This programme is monitored by Senior leaders to ensure that all year groups are sending home regular feedback and updates. Our text service is being utilised more regularly and is also being monitored by Senior Leadership and the School Office Manager to ensure the correct messages are being sent out, in good time for Parents and carers to act on requests or reminders. All letters to parents regarding events, trips and visitors etc. are authorised by Senior Leadership to ensure clarity and we now have clear guidelines for when Parental notice and permission needs to be requested for such events.
- Regular fundraising for different charities should be refocused on raising funds for the school. We greatly appreciate the work of our PTFA in raising funds to support the school with a particular focus on supplementing the cost of trips and visitors. We will always look to involve our children in fundraising events that widen their understanding of the lives of others and the wider world, as part of our Citizenship curriculum.
- On some occasions the consequences for the inappropriate behaviour of certain children does not appear to be consistent. We are continually striving to celebrate and reward positive behaviours around school for all children. Our school behaviour policy is available on our website and clearly explains how decisions about rewards and consequences are arrived at by Teachers and Senior leaders. Teachers are encouraged to seek advice from their Phase leaders when deciding consequences for children and we are constantly reviewing and sharing this information across the school to ensure there is consistency. The Leadership of the school will always determine consequences for the most serious inappropriate behaviours. Equally, we are always happy to discuss how decisions and rewards or sanctions have been arrived at with children and Parents.
- Ks1 Sports day was cancelled twice due to weather and was held at another school due to a lack of appropriate space. We can only apologise for having to cancel last summer's Ks1 Sportsday on two occasions. Our decisions in such matters are always taken with the children's safety as the top priority and on both occasions the ground was simply not safe enough for sports activities to take place. We will continue to plan these events as early in the summer terms as possible to ensure there are opportunities if needed to re-arrange dates after postponements.